Name:

Goal:
To create a system that helps restaurant goers in Urbana Champaign to find restaurants and make a reservation for restaurants.

Prequestions:
(We want know user’s behavior to solve this problem. What kind of things they do, what kind of information they would like to get.)

What do you usually do when you want to eat out? Do you like to find “new” restaurants?


What kind of info do you try to find about those new restaurants? (menu? Price range? Other people's ratings? Distance/ location? Ambiance?) Any particular things that you would like to find? (information that is not available at your usual sources)

Do you usually make a reservations?

Do you often use your cellphone? Do you browse the internet from your mobile phone?

(We will know user’s behavior to solve this problem. What kind of things they do, what kind of information they would like to get.)

Postquestions:

Is there anything that you like/dislike in the new system compared to what you do in the past? Which method do you prefer? Why?

Did you find all of the information that you would like to find?

Do you think doing this (look for restaurant, make/cancel reservation) from the mobile phone convenient?

Do you think you would want to use this system?