Interview Questions

**Goal**
The goal of this study is to find any possible usability issues that users might have when using the program. We mainly want to gauge how easy or difficult our program can be in figuring out how to interpret the visual data or how to use the program and then see what changes we can make to the program in order to make it easier for them to use. We also want to see which demographic our program mostly appeals to and develop the program to target that group.

**Pre-Interview Questions**
Q1) What is your gender?
Q2) What is your age?
Q3) What is your profession? Are you a student?
Q4) How proficient would you say you are for using computers?
Q5) What instant messenger program do you use?
Q6) Do you think using an instant messenger visualizer would be useful?

**Post-Interview Questions**
Q1) Do you feel that you get adequate feedback from the interface?
Q2) Did you easily understand how to use the interface? If not, what problems did you have?
Q3) Were you able to figure out each button's functionality at first glance? If not, were you able to figure them out (and explain how)?
Q4) Do you think that the interface remained consistent?
Q5) Did you find the interface visually appealing?
Q6) Were you able to understand the visualization of data presented to you? Was it easy or difficult?
Q7) Did you find the data presented to be useful? What other kinds of data would you like to see?
Q8) Is there any part of the interface that you thought contained too much information?
Q9) Is this something you would use often?
Q10) Is there any additional functionality or any improvements you would like to see?