Parking Meter CS 465 Project

Survey – Part 1

Age:
- 16-25
- 26-35
- 36-46
- 46-56
- 57 and over

How often do you use parking meters?
- More than 4 times a week
- 1-3 times a week
- 1-3 times a month
- Never

How comfortable do you feel using parking meters?
- Not Comfortable 1 2 3 4 5 Very Comfortable

Do you own a cashkey (parking meter key)?
- Yes
- No
When using a parking meter, how often do you pay using your cashkey?
- Always
- Most of the time
- Sometimes
- Hardly ever
- Never

What are some features you believe current parking meters lack?

---------------------------------Text Messaging---------------------------------

Do you own a cell phone?
- Yes
- No

How often do you carry your cell phone around with you?
- Always
- Most of the time
- Sometimes
- Hardly ever
- Never
What text-messaging capabilities does your cell phone currently have?
- Both Send & Receive
- Only Send
- Only Receive
- Neither

How many text messages do you send/receive in a week?
- 50 or more
- 30-49
- 10-29
- Less than 10
- None

How comfortable would you feel using a service that required you to send/receive text messages?
- Not Comfortable 1 2 3 4 5 Very Comfortable

What concerns, if any, would you have using a service that required you to send/receive text messages?
How often do you enter your credit card information online to make an online purchase?
- More than 4 times a week
- 1-3 times a week
- 1-3 times a month
- Never

Have you used a Parking Services website before? If so, for what city?
- Yes  City:__________________________
- No

If you answered “Yes” to the above question, what services did you use the website for?

How likely would you be to use a website to pay for parking citations?
- Not Likely  1  2  3  4  5  Very Likely

How likely would you be to use a website to buy a cashkey?
- Not Likely  1  2  3  4  5  Very Likely
Survey – Part 2

-----------------------------------Parking Meter-----------------------------------

How easy was the parking meter interface to use?
   Hard  1  2  3  4  5  Easy

How clear were the parking meter's instructions?
   Not clear  1  2  3  4  5  Clear

How intuitive was the parking meter's use of color?
   Not intuitive  1  2  3  4  5  Intuitive

How convenient would this parking meter be to use?
   Inconvenient  1  2  3  4  5  Convenient

What are the strengths of this interface compared to the standard ones in use today?
What are the weaknesses of this interface compared to the standard ones in use today?

Comment on the placement of elements (coin slot, time display, etc.) on the parking meter.

What changes (if any) would you make to this interface?

----------------------------------------Text Messaging----------------------------------------

How easy was the text messaging interface to use?
   Hard   1   2   3   4   5   Easy
How convenient would the text-messaging system be to use?
   Inconvenient  1  2  3  4  5  Convenient

How likely would you be to use this system?
   Unlikely  1  2  3  4  5  Very Likely

How clear were the instructions provided in the text message for refilling your meter?
   Unclear  1  2  3  4  5  Very Clear

What are the strengths of this interface?

What are the weaknesses of this interface?

What changes (if any) would you make to this interface?
How easy was the web interface to use?

Hard  1  2  3  4  5  Easy

How intuitive was the website's navigation?

Not intuitive  1  2  3  4  5  Intuitive

How time-consuming is it to use this web interface for checking citations, cashkey balances, refilling meters, etc.?

Time-consuming  1  2  3  4  5  Quick

How convenient would this website be to use?

Inconvenient  1  2  3  4  5  Convenient

How likely would you be to use this site?

Unlikely  1  2  3  4  5  Very Likely

What are the strengths of this website compared to the standard ones in use today?
What are the weaknesses of this website compared to the standard ones in use today?

Comment on the visual layout of the page (tabs, text, color scheme, etc.).

What changes (if any) would you make to this website interface?